

OrthoVirginia Patients

Appendix A to Part 92—Sample Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law

OrthoVirginia, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **OrthoVirginia, Inc.** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OrthoVirginia, Inc.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **your regions Civil Rights Coordinator**.

If you believe that **OrthoVirginia** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with **your regions Civil Rights Coordinator**. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a **Civil Rights Coordinator in your region** is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Civil Rights Coordinator by region. Please ONLY contact the Civil Rights Coordinator for the region of the office you attended.

OrthoVirginia- Lynchburg Region

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